

**JILL L. DICKIE**

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**EDUCATION AND HONORS:**

Ph.D., Psychology, 2011  
School of Behavioral and Health Sciences  
Northcentral University

M.P.A., Nonprofit Management, 1995  
Kent State University  
Pi Alpha Alpha Honorary

M.S.S.A. (MSW Equivalent), Health and Mental Health, 1974  
School of Applied Social Sciences  
Case Western Reserve University  
Outstanding Student Award

B.A., English, 1966  
University of Pittsburgh

**PROFESSIONAL EXPERIENCE:**

**EDUCATION:**

**UNIVERSITY OF AKRON, Akron, Ohio**

**School of Social Work**

Professor

**1996 – present**

**2014 - present**

- Developed and implemented the Cognitive-Behavioral Therapy curriculum
- Developed five new online graduate-level addiction courses
- Redesigned the online undergraduate addictions curriculum and developed three new courses
- Coordinator of the CBT/MI Initiative

**Summit College**

**Full-Time Faculty**

Professor

1998 - 2014

2006 - 2014

Lead faculty for Community Services

- Outstanding Faculty Member for the department (2002-2003)
- Outstanding Faculty Member for the department (2001-2002)

- Implemented major revisions in the addiction services curriculum
- Developed a minor and certificate in Addictions
- Converted 7 addiction services courses to an online format
- First faculty member in the college to design and teach on-line courses using WebCT
- Consistently receive high student evaluation ratings

**School of Social Work (Shared Appointment)**

- Teach practice & theory courses
- 2004 - 2014

**College of Fine and Applied Arts, Institute for Health & Social Policy**

Research Associate/Project Director 2000 - 2006

The Institute for Health and Social Policy

Conducted program evaluation and research in the areas of addiction, health and social services

Assistant Director

1999 – 2000

The Institute for Health and Social Policy

Responsible for administrative operations of the Center

- Developed policies and procedures for the new research center
- Prepared and monitored the initial operating budget

**Summit College (Part-Time)**

Part-Time Faculty, Lecturer II

1996 - 1998

Taught the following courses in the Department of Public Services Technology: Introduction to Community Services, Basic Helping Skills in Alcoholism Treatment, Techniques of Community Work. Taught Social Work Practice IV (Social Work with Families) in the School of Social Work.

- Consistently received high student evaluation ratings.

**KENT STATE UNIVERSITY, Kent, Ohio**

1983 - 1985

Part-time Instructor

Taught Social Work Methods I and II to junior and senior undergraduates in the social work program.

**AKRON GENERAL MEDICAL CENTER, Akron, Ohio**

1981 – 1983

**WEST SIDE FAMILY PRACTICE CENTER**

Field instructor

Clinical instruction for second-year family practice residents during their behavioral science rotation at Western Reserve Human Services.

**CASE WESTERN RESERVE UNIVERSITY, Cleveland, Ohio 1979 - 1987**

Adjunct Instructor

Provided field instruction to graduate social work students placed at Western Reserve Human Services.

**MANAGEMENT:**

**FAMILY SOLUTIONS, Cuyahoga Falls, Ohio**

**1990 – 2001**

Co-Director (part-time)

1998 – 2001

Responsible for newly-designed community-based programs and Project Director for Department of Education Technology Center Grant.

- Submitted and received a 3-year 1 million dollar Community Technology grant, one of 40 awarded nationally and the only one in Ohio
- Established vocational training programs in public housing
- Increased annual budget to 1.2 million dollars

Executive Director

1990 - 1998

Responsible for administration of a Family Service agency with a staff of 25. Family Solutions is accredited by the Council on Accreditation of Services to Families and Children and certified by the Ohio Department of Mental Health and the Ohio Department of Alcohol and Drug Addiction Services.

- Developed an Addiction Services program
- Designed and secured funding for a Drug Prevention Program for at-risk children
- Formed partnerships with two Fortune 500 companies to design a training program for welfare recipients
- Initiated an affiliation with Child Guidance Center that resulted in a continuum of behavioral health care services for children and families
- Increased governmental funding by 150%
- Instituted Solution-Focused Therapy, reducing average length of treatment by 30% while achieving 96% client satisfaction
- Developed a Community Outreach Services Program for families living in poverty
- Developed a Mediation Program for divorce and guardianship
- Initiated collaborative relationships with public and private community organizations
- Spearheaded the purchase of hardware and software for the organization's first management information system

**FAMILY SERVICES, Akron, Ohio**

**1987 - 1990**

Director of Family Counseling

Management and programming responsibility for the agency's clinical program with a budget of \$600,000, 3 outpatient sites and 12 clinicians

- Improved low staff morale by developing a clinical team that was invested in high quality counseling services
- Redesigned recordkeeping system to meet certification standards
- Planned and implemented a group therapy program that increased program capacity without increasing cost
- Designed and implemented a substance abuse assessment program in collaboration with the JOBS Program at the county Department of Human Services
- Consistently exceeded departmental production expectations

**WESTERN RESERVE HUMAN SERVICES, Akron, Ohio      1976 - 1987**  
**Mental Health Administrator I**

Management, programming and clinical supervision for a satellite office of a Community Mental Health Center.

- Piloted a branch office that grew to become the most productive branch of 5 outpatient sites
- Fostered a high level of teamwork that resulted in the development of innovative community programs and high quality clinical services
- Lead the staff group that designed the organization's first quality assurance program

**CLINICAL:**

**COLEMAN BEHAVIORAL HEALTH, Canton, Ohio      2009 - 2013**  
**PRN Therapist**

Provided individual and group counseling services to adults.

**PRIVATE PRACTICE      1976 - 2006**  
**Individual and Family Therapist**

Specialize in motivational enhancement, solution-focused therapy, and cognitive-behavioral therapy with adults experiencing marital problems, disturbance in mood, substance abuse problems, eating disorders and stress-related disorders

**SALEM FAMILY PRACTICE CENTER, Salem, Ohio      1979**  
**Family Therapist**

Provided counseling services to patients referred by physicians at the practice.

**FAMILY SERVICES, Akron, Ohio      1974 - 1976**  
**Caseworker II**

Provided counseling services to individuals, families and groups.

**FAMILY AND CHILDREN'S SERVICE, Williamsport, Pa. 1971 - 1972**

Caseworker

Provided supportive counseling services.

**OTHER:**

**AETNA LIFE AND CASUALTY, Philadelphia, Pa. 1967 - 1971**

Claims Adjustor

Settled insurance claims with clients and negotiated settlements with attorneys and adjustors from other insurance companies.

**PRESENTATIONS:**

School of Social Work Continuing Education, University of Akron

Akron, Ohio

“CBT With People Living In Poverty”

April 14, 2017

National Association of Social Workers

Columbus, Ohio

“Mindfulness; What Is It and How Do I Use It In Practice?”

November 17, 2016

National Association of Social Workers

Columbus, Ohio

“CBT: Does It Have To Be All or Nothing?”

November 17, 2016

NEOMED, School of Medicine

Rootstown, Ohio

“Women and Heart Disease” (panel)

October 19, 2016

School of Social Work Continuing Education, University of Akron

Akron, OH

“CBT: Integration of Field and Class in Educating MSW Students”

July 29, 2016

NEOMED, School of Medicine

Rootstown, Ohio

“Women and Heart Disease” (panel)

November 6, 2015

Safe Landing

Tallmadge, OH  
“Mindfulness Overview”  
March 6, 2015

NEOMED, School of Medicine  
Rootstown, Ohio  
“Women and Heart Disease” (panel)  
November 13, 2014

Council on Social Work Education (CSWE)  
Tampa, Florida  
“Developing a CBT Training Program for MSW students: A University-  
Community Collaboration”  
October 24, 2014

NEOMED, School of Pharmacy  
Rootstown, Ohio  
“Heart Disease and Women’s Health” (panel)  
April 19, 2013

NEOMED, School of Medicine  
Rootstown, Ohio  
“Women and Heart Disease” (panel)  
March 6, 2012

Wayne County Community Action  
Wayne College, Orrville, Ohio  
“Overview of Mental Health and Substance Abuse”  
August 13, 2009

National Association of Social Workers: Region 2  
Akron, Ohio  
“Co-Occurring Disorders: Commonplace or Exception?”  
April 24, 2009

National Association of Social Workers, Columbus, Ohio  
“Boundary Issues in Field: Helping Supervisees Integrate Ethical  
Decision-Making”  
November 2007

American Red Cross, Akron, Ohio  
“Foundations in Disaster Mental Health”  
April 2006

Ohio Association of Two-Year Colleges  
“Interaction in Online Classes”

October 2005

Rockwell Mental Health Services, Inc., Beachwood, Ohio  
“Assessing Motivation for Change”

April 2005

Rockwell Mental Health Services, Inc., Columbus, Ohio  
“Assessing Motivation for Change”

March 2005

The University of Akron Continuing Education Program, Akron, Ohio  
“Enhancing Motivation to Change”

November 2004

NASW State Conference, Akron, Ohio  
“Assessing Motivation to Change”

October 2004

National Gerontological Nursing Association, Houston, Texas  
“Using Computer Technology to Prevent Drug Misuse Among Low-Income  
Adults Living in Public Housing” (Poster Presentation)

October 2003

The University of Akron Continuing Education Program, Akron, Ohio  
“Assessing Readiness to Change”

April 2003

The University of Akron Continuing Education Program, Akron, Ohio  
“Using Personal Feedback to Enhance Motivation to Change”

April 2003

The University of Akron Continuing Education Program, Medina, Ohio  
“Enhancing Motivation for Change”

March 2003

Ohio Association of Alcohol and Drug Addiction Counselors,  
Independence, Ohio

“Assessing Readiness to Change”

October 2002

National Association of Social Workers, Region II, Akron, Ohio  
“Introduction to Motivational Enhancement Therapy”

July 2002

American Society of Addiction Medicine (ASAM), Atlanta, Georgia  
“Using Technology to Enhance Motivation of Women in Jail”

April 2002

Ohio Department of Alcohol and Drug Addiction Services Conference,  
ODASI 2001

Ashland, Ohio

“Using Technology to Enhance Motivation of Women in Jail”

May 2001

Technology: A Prism for Learning

The University of Akron Technology Conference, Akron, Ohio

“Engaging the Digitally Challenged”

April 2001

Treating Women’s Addictions: Research Confronts Reality

Binghamton University, Binghamton, New York

“Using Technology to Enhance Motivation of Women in Jail”

October 2000

The Learning Institute for Nonprofit Organizations, National Satellite Seminar

“Strategic Alliances - Extending Your Reach”

May 1999

International Family Therapy Association Conference, Akron, Ohio

“Intergenerational Mediation”

May 1999

International Family Therapy Association Conference, Dusseldorf, Germany

“Intergenerational Mediation”

May 1998

Great Lakes Regional Free Clinic Conference, Cleveland, Ohio

“Agency Merger: Theory and Practice”

April 1998

Family Service America Biennial Conference. St. Louis, Mo.

"Family Service Agency Merger: Theory and Practice"

October 1997

Annual State NASW Conference, Dayton, Ohio

"Psychotherapy with Men"

March 1989

Annual State NASW Conference, Toledo, Ohio

"Problem Centered Psychotherapy of Marital and Sexual Dysfunction"

March 1988



ASEC, OAMFT and Ohio Council of Family Relations Joint Conference,  
Columbus, Ohio  
"Problem Centered Psychotherapy of Marital and Sexual Dysfunction"  
October 1987

Medical University of South Carolina, Puerto Vallarta, Mexico  
"Human Sexuality"  
March 1979

Catholic Family Service League, Alberta, Canada  
"Marriage Counseling: New Perspectives"  
September 1978

University of Tennessee, Chattanooga, Tennessee  
Department of Family Medicine  
"Surviving and Growing in a Medical Marriage"  
March 1978

## **PUBLICATIONS:**

Alemagno, S. and Dickie, J. (2005). Employment issues of women in jail.  
*Journal of Employment Counseling*, Vol. 42 (2): 67/72.

Alemagno, S. and Dickie, J. (2002). Screening of women in jail for  
health risks and needs. *Women and Criminal Justice*, 13 (4), 97-108.

Dickie, J. L. (2011). *A phenomenological study of the experience and meaning of  
compulsive buying and mood and/or anxiety disorders*. (Doctoral thesis).  
Available from ProQuest Dissertations and Theses database. (UMI No. 3489215)

Tonkin, P., Dickie, J, Alemagno, S. and Grove, W. (2004) Women in jail:  
"Soft skills" and barriers to employment. *Journal of Offender Rehabilitation*,  
38 (4), 51-71.

## **RESEARCH:**

Program Evaluator, *Smith House Therapeutic Community*, Stark County Alcohol  
and Drug Addiction Services Board, 2002-2003

Program Evaluator, *Stark and Summit Counties TASC Program*, Ohio  
Department of Alcohol and Drug Addiction Services/Department of Youth  
Services Youth Re-Entry Initiative, 2001-2003

Principle Investigator, *Using Computer Technology to Prevent Prescription Drug Misuse Among AMHA Senior Residents*, Akron Metropolitan Housing Authority, 2002-2003

Key Informant in the Akron/Canton areas for the *Ohio Substance Abuse Monitoring Network (OSAM)*, Ohio Department of Alcohol and Drug Addiction Services, 1999-2000

Project Manager, *New Methodologies*, National Institute on Drug Abuse, 2000  
Co-Principal Investigator, *Employment Needs of Women in Summit County Jail*, Urban University Project, The University of Akron, 2000

Program Evaluator, Summit County Juvenile Drug Court, 1999-2002

## **PROFESSIONAL AFFILIATIONS:**

Academy of Cognitive Therapy  
American Psychological Association #8991-9959  
Licensed Independent Social Worker (LISW-S), State of Ohio #I437-S  
Licensed Independent Chemical Dependency Counselor (LICDC-CS), Ohio  
#872392  
Internationally Certified Alcoholism and Drug Counselor #13860  
National Association of Social Workers, #880765172  
Academy of Certified Social Workers